

### **Supplier Record Creating**

### Introduction

This is a guide that explains how to Create a new supplier record in Indicater.

### Where to find this

Headoffice>Purchasing>Suppliers

### Overview

A supplier record is required for suppliers with or without catalogues. Within the supplier record there a various options that can be selected. These are detailed further in the user guides related to the actual process

Select Add		
Group Suppliers		
+Add View All		
Supplier Type	Supplier Direct or via Consortia	Consolidated Supplier
×AII	All	All



Supplier will now appear in the list. Select to complete further information Explanations below for each field

#### Explanations

**Company Name** – the supplier name. If you have multiple supplier records for the same supplier the Company Name should identify the catalogue it relates to, eg Zenith Gross

**Supplier Code** – this is any code assigned to the supplier in your accounting application. This can be the same across multiple supplier records

Account Number - this is your account number

Product/Service - this can be used to add a description of the products supplied, eg Food

**Outlet Brand** – this should be completed if you want to restrict the supplier to a specific outlet brand

Name – this should be your account manager

**Email address** – this is the email address that supplier orders should be sent to. Multiple email addresses can be added and they will all receive a copy of the orders placed. If we have order integration set up with the supplier, eg Bidfood or Brakes, this email address is still required as will be used for credit note requests. If your supplier delivers from multiple depots, the orders and credit note requests will go to the email address set up for the depot. See Additional Addresses section below.

**Contact details** – to be completed as required however having a phone number enables IndiCater to contact the supplier if we have queries so please include this as a minimum

EDI supplier - to be ticked for EDI suppliers only

EDI Activation - the date the EDI is to be active from

Account Number Matching – not required

**Export Exclusion** – not required

**Bank Holiday Delivery** – this should be ticked if the supplier will deliver on bank holidays

**Minimum Order Value** – this determines the minimum order value required before an order can be placed with the supplier. This will apply to all outlets

Auto Adjustment Book Off –this enables the user to adjust the total value of an order at book off instead of line by line. Only recommended for suppliers who supplier product by weight

Catalogue Approval options – Options to hide or view selections

Integrated Supplier Manual Email Order - EDI supplier also receives email order

Notes Per item – Add notes per item in requisition basket

Order Non catalogue item – Add Non catalogue item to requisition

Archive – this archives the supplier records Add non catalogue item in requisition

Additional Management Info – this is for your information only and is to be entered as required

**Complaints** – outlets have the ability to raise supplier complaints in the Suppliers sections in outlet mode. This sends the complaint to a tagged person in IndiCater and not directly to the supplier. This sections shows the recent complaints

Document Library and Update Document - a tool for use as required

Contact Record – a tool for use as required

Additional Contacts – this should be used if the supplier sends electronic invoices into IndiCater. A contact with the role EDI Disputes should be created here and the Primary contact box ticked. If EDI Roles does not appear as an option, please contact IndiCater support.

Additional Addresses – this should be completed for depots used by the supplier. As a minimum the depot name is to be added and Add Address clicked. The depot will then be available for you to click on. Once clicked on, you will need to add the order email addresses that the orders/credit note requests are to be sent to.

To complete delivery set up - See related User guide

